



CLEVELAND INDIANS

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October 12th, 2017

Mr. Ken Lippe,

I hope my note finds you well. Following our recent correspondence, I wanted to take a moment to discuss our experiences with the TRT OrthGold 100 Softwave device. As you know, we have been utilizing the technology with our players and staff for approximately 8 months. We have applied the technology to numerous challenging orthopedic cases, both acute and chronic in nature.

My staff and I feel the Softwave device is an invaluable tool in both identifying and treating orthopedic injuries. We utilized the device with upper extremity, lower extremity and spine cases. Our players experienced sustained reduction in inflammation and pain, while also experiencing near immediate restoration of range of motion. The device is easy to use and we feel the biofeedback-like component was exceptionally helpful in identifying the correct treatment locations.

Lastly, and perhaps most importantly, we are appreciative of the customer service you and your team have provided throughout the year. With any new technology, it is comforting to know that our clinical and technical questions were answered in real time.

Respectfully yours,

Lonnie Soloff, PT, DPT, ATC
Senior Director, Medical Services
Cleveland Indians Baseball