

PRIVACY POLICY

Dynamic Health is committed to complying with the Privacy Act 1988 and the Australian Privacy Principles 2014 and the privacy provisions of all applicable legislation.

This privacy policy covers all personal information we hold; that is: information or an opinion about an individual whose identity is apparent or can be reasonably ascertained from that information or opinion. This includes information we have collected from people through our office, over the phone, and over the internet.

When we collect personal information from an individual, we will ensure that we do so in a fair manner and that we let the individual know where and how to contact our organisation.

We will:

- Only collect information that is necessary for one or more of our functions or activities.
- Advise individuals of the purpose for which their personal information is collected.
- Ensure that it is not collected for any purposes, other than those for which we have obtained the individual's consent, unless the law requires otherwise, or other exceptional circumstances prevail as described under the Act.

If we collect sensitive information (as defined under the Act), we will treat it with the utmost security and confidentiality. Where an individual chooses not to provide requested information, we will advise that individual of what consequences this non-disclosure may have. e.g., withholding certain information may limit our ability to provide relevant offers or services to individuals.

We will only disclose personal information in accordance with the Privacy Act.

This means that personal information may be disclosed:

- For the purposes for which we have advised that we are collecting it, and for related purposes that the individual would reasonably expect,
- Where we have the consent of the individual to do so,
- As required by law, or under other circumstances where permitted under the Act.

In the course of our business activities, we may need to disclose some of your personal information to relevant staff.

As Dynamic Health is committed to protecting the privacy of individuals, we will view unauthorised disclosure of, or access to, personal information by our employees or contractors, as a serious breach of this policy. Appropriate action (which may include disciplinary or legal action) will be taken in such cases.

If a complaint is not satisfactorily resolved the individual may take their complaint to the office of the Australian Information Commissioner.

Individuals will be able to access their personal information upon request.

However, Dynamic Health may occasionally need to deny access to information in accordance with the exemptions contained in the Act.

Our goal is to protect the personal information collected by Dynamic Health and its associations.

Personal information will be managed confidentially and securely and destroyed appropriately when no longer required. We will monitor and implement appropriate technical advances or management processes, to safeguard personal information.

We will take all reasonable steps to ensure that the data we collect, use, or disclose is accurate, complete, and up to date and has been obtained directly from individuals or other reputable sources.

Privacy related inquiries or concerns can be directed to Victoria Bartram.

We will make our privacy policy available upon request and will provide a link to this policy from our website.

This policy will be reviewed from time to time and any amendments will be incorporated into the updated policy.