

Bend Whole Health, PC
354 NE Norton Ave, Ste 100, Bend, OR 97702
P: 541-389-1191 F: 541-389-1972
www.bendwholehealth.com

Dear Valued Patient,

Thank you for choosing Bend Whole Health for your health and wellness needs.

As you may know, the past few years have brought a great deal of change to the healthcare and health insurance field.

While we offer to look into each patient's insurance policy as a courtesy, **we do ask that every patient also take the time to contact your insurance provider to fully understand your insurance plan, coverages, exclusions and limitations.** While we may also verify your insurance plan, the information that we receive is often very limited (and at times not entirely accurate).

Please know that while we are happy to answer as many insurance questions as we can, ultimately **knowing your insurance benefits (including what is covered/not covered as well as co-pays and co-insurance) is your responsibility.**

In order to assist you better below are some questions to ask your insurance provider:

*What is my coverage for Chiropractic, Acupuncture, Massage (under a Chiropractor's license)?

*What is my coverage for Physical Therapy Modalities performed by a Chiropractor?

*Do I need pre-authorizations for any of my appointments?

*Do I have a co-pay If so what is it? Do I have co-insurance?

*Do I have a deductible? What is the amount?

*How many visits am I allowed and do I have a benefit maximum dollar amount?

Thank you for your time and consideration on this matter. We greatly appreciate your business.

Dr. Dan
Dr. Scott
Bend Whole Health staff