



CHIROPRACTIC | ACUPUNCTURE | NUTRITION

Wilmington NC

## ✓ FINANCIAL POLICY

Our policy is designed to provide you the convenience of allowing you to assign your insurance benefits directly to us. Our policy reduces your out-of-pocket expenses and allows us to place you under our care.

### For Chiropractic Care

1. **If You Do Not Have Health Insurance:** All payments will be due at the time of service/s or according to the payment schedule based on an authorized payment plan. Your personal balance may not exceed \$100 at any time or care may be terminated, unless you have made prior arrangements for a payment plan. Payment plans are available to make treatment an affordable part of your budget.
2. **If You Have Health Insurance:** All payments will be due at the time of service/s or according to the payment schedule based on an authorized payment plan. Simple Well Being is a participating provider with most insurance companies; however, you may request documentation to file through your insurance independently. Your personal balance may not exceed \$100 at any time or care may be terminated, unless you have made prior arrangements for a payment plan. Payment plans are available to make treatment an affordable part of your budget.

### For Nutrition Services: Flexible Spending and Health Savings Accounts

Nutrition services are NOT covered by any insurance provider; however, you can use a Flex Spending Account (FSA) or Health Savings Account (HSA) to pay for the office visits and supplement purchases. You can also use these accounts for chiropractic services.\*\*\* For these types of accounts, you may need an itemized receipt or a Letter of Medical Necessity to submit to your insurance company. Our office will provide these upon request.

\*\*\*NOTE: If you use a credit card to pay for any services in our office, we are not permitted to offer refunds to transfer payments to an HSA or FSA account. We can, however, provide receipts for reimbursement, and for future purchases, you may switch to using your HSA or FSA at any time.

### Return Policy

Any unopened and unexpired products may be returned for a credit on your account to be used towards future purchases. We do not offer credit card refunds unless you choose to discontinue treatment, in which case a refund may be applied to your credit card.

### Cancellation Policy

All appointment cancellations or changes must be requested at least **24 hours** before your scheduled appointment time. These changes must be made within our regular operating hours, and therefore cannot be requested on the weekend. For instance, if you have an appointment on a Monday at 9:00am, you must change or cancel the appointment by the Friday before at 9:00am. Any appointment changes with less than a 24-hour notice will result in a \$25 cancellation fee. If you are a "no show" for your appointment, the same **\$25 fee applies**. If you "no-show" a second time then you will not be permitted to reschedule in our office.

### Check Sales:


We accept VISA, Mastercard, American Express, and Discover, along with cash and check. There will be a \$35 fee for returned checks. We also reserve the right to no longer accept checks from your account if a check is returned.

\*Signing below also acknowledges receipt of our Financial Policy, which can also be accessed on [www.SimpleWell-Being.com](http://www.SimpleWell-Being.com).

\_\_\_\_\_  
Patient's Name (Please Print) Signature of Patient/ Legal Guardian


\_\_\_\_\_  
Date Relationship (if not signed by patient)

\_\_\_\_\_  
Signature of Witness to Above Signature Date

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 [SimpleWellBeingNC@gmail.com](mailto:SimpleWellBeingNC@gmail.com)

 [www.SimpleWell-Being.com](http://www.SimpleWell-Being.com)

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