

## POLICY ON RUNNING OUT OF, OR DAMAGING DROPS

Dear Patient,

True Weight Solutions is **NOT RESPONSIBLE** if you run out of the True Diet Drops (Blue Bottle), True Keto Drops (Brown Bottle), or the B12 Drops (Brown Bottle). These bottles are tested to ensure that there is enough liquid by volume in each bottle for every patient to finish their program and have drops left over.

It is your responsibility to take the Drops properly. Before starting the program, please be sure to read any/all materials, as well as review the videos found in the Patient Portal.

Please remember to take 6 drops and only 6 drops from the True Diet Drops and True Keto bottles, three times a day, and 1 full dropper of B12 drops once a day. You are not to guesstimate or use a line on the dropper as a guide. Do not follow the instructions on the bottle as they can be misleading as well.

If you run out, break or store in extreme hot or cold temperatures, any of the True Weight Solutions Drops mentioned above, it is your responsibility to replace them. The cost to replace them will be what you paid for the program minus \$100.

Thank-You for your understanding in this matter and we look forward to working with you.

Signature	Date