## **Fullscript**

# Dietary supplement safety and quality

Many big-box and large online retailers have little or no quality standards in place. Fullscript guarantees that everything in its catalog **meets or exceeds high industry standards.** 

## Fullscript's four pillars of quality

#### **Rigorous onboarding**

- All brands have third-party Good Manufacturing Practices (GMPs).
- Third-party certification programs evaluate quality in Fullscript's catalog.
- Fullscript focuses on evidence-based ingredients that follow strict quality and purity processes.

#### **Monitored storage**

- Fullscript product storage standards such as temperature and humidity are monitored 24/7.
- Unlike many retailers, Fullscript has a 90-day expiration policy on most supplements.
- Fullscript distribution centers voluntarily undergo the same rigorous quality audits as its suppliers.

#### **Careful packaging**

- Fullscript fulfills one order at a time for quality wrapping and breakage prevention.
- Fullscript adds protection like bubble wrap for glass or cold packs for heat-sensitive items.

#### **Continuous improvement**

- Patients are encouraged to reach out to Fullscript's Customer Success Team with questions about the quality of their purchases.
- Quality feedback is relayed to Fullscript's partners to improve operating procedures and systems.

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Seventeen of 30 products had inaccurate labels, 13 were misbranded, and 9 had additional components detected but not claimed on the label.

Reference: Avula, Crawford, Lindsey, et al. (2022). Analysis of Select Dietary Supplement Products Marketed to Support or Boost the Immune System

## Fullscript—where quality meets convenience

Try these features to make it easier to prioritize your health and wellness.

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### **Refill reminders**

Receive reminders to order based on your practitioner's recommendations or the manufacturer's dosages.

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## Autoship

Schedule orders at intervals that work for you with flexible options to skip, reschedule, or order right away.



## Fast delivery and free shipping

Get the products you need to feel your best fast and earn free shipping on orders over \$50 in the US or \$150 in Canada.



## Wellness support

View your treatment plans, gain wellness knowledge, and order healthcare's best supplements from the same place.

## What do other patients think of Fullscript?



I love Fullscript—great products, speedy shipment, and quality that my practitioner recommends and stands behind. — Georgetta D.

Excellent customer service. Had placed an order that was delayed for a while, made a call and it was replaced and sent out without hesitation two days later. -Eli

