



website- 360chiropractic.net email- 360chirofamily@gmail.com phone- 214-705-0888 fax- 214-618-4037

CONSUMER ACCESS TO HEALTH RECORDS AND CONSUMER COMPLAINTS

Pursuant to TX House Bill 4224 Section 181.105 of the Texas Health and Safety Code, please be advised of the following:

- **HOW TO REQUEST ACCESS TO HEALTH CARE RECORDS FROM 360 CHIROPRACTIC AND WELLNESS:**

To request access to health care records:

- Contact: Jackie Hofilena / Front Desk
- Provide Name/Date of Birth via phone, and/or email, and/or in person
- The timeframe for your response is 48 hours

- **HOW TO CONTACT THE DISCIPLINARY / LICENSING AUTHORITY FOR 360 CHIROPRACTIC AND WELLNESS:**

1. The name of the disciplinary/licensing authority is the Texas Board of Chiropractic Examiners (TBCE)
2. Contact information for the Texas Board of Chiropractic Examiners (TBCE):

Website: <https://www.tbce.texas.gov>

Email: licensing@tbce.texas.gov

Phone Number: (512) 305-6700

Fax Number: (512) 305-6705

Address: 1801 Congress Avenue, Ste. 10.500, Austin, Texas 78701-1319

- **HOW TO FILE A CONSUMER COMPLAINT AS DESCRIBED BY SECTION 181.103 OF THE TEXAS HEALTH AND SAFETY CODE (CHAPTER 181):**

1. How to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>
2. Where to file a complaint under Texas Health and Safety Code Section 181.103:
<https://www.texasattorneygeneral.gov/consumer-protection>