

CHANGES TO TELEHEALTH CONSULTATIONS:

From 1 October 2020 until March 2021 the Government has extended the availability of Telehealth Consultations. However, they have ceased the Bulk Billing incentive for this consultation. You can still have a telehealth consultation if you have attended the practice in the past 12 months, but a private fee will apply with a Medicare rebate.

Face to Face appointments are available and welcome and we would like to remind you of the following when making your appointment:

- You will be screened by our staff at the time of making an appointment for any flu like symptoms or any travel to recent hotspots
- Please call us from your car or outside the practice to advise us you are here for your appointment. Doctor will then call you before asking you to enter
- We are following social distance guidelines and ask you kindly do the same – we are only allowed 4 people in our waiting room
- Please wear a mask when attending the practice
- We have hand sanitizer for you at the entry, please use this upon entry

GENERAL BILLING:

Dr Rees – is available for appointments for her existing patients and will continue to Bulk Bill Children and DVA patients

Dr Castaing will continue to Bulk Bill Children and DVA patients

Dr Bennett will continue to Bulk Bill Children, DVA patients and concession card holders and pension card holders

All other patients will be billed a private fee with a claimable rebate from Medicare. Fees are payable at the time of consultation by EFTPOS, MasterCard or Visa, cash or cheque. Payments can also be taken over the phone. We can send your payment online to Medicare for your electronic refund.

For patients using Allied Health Service we have a HICAPS terminal available for selected private health funds.

You can book your appointment with your GP online <https://www.saratogamedicalcentre.com.au/> or if you have any questions with regard to fees or want us to book you an appointment, please call us on 4363 1066.

Thank you – your health and safety is our priority.