



General Dental Appointments

TERMS & CONDITIONS

Upon requesting an appointment for General Dental services at Fortitude Valley Dentist, we kindly ask that you acknowledge the following Terms and Conditions:

Free consults:

- Free consults are for one problem only (i.e. a toothache). If you have multiple issues that you would like to discuss, please book a comprehensive exam for \$79, or an exam, scale & clean for \$199.
- If a free consult is cancelled on the day or you fail to show up, every consult thereafter will be full priced (\$50) and will need to be paid at the time of booking.
- X-rays are not included in the free consult or the comprehensive exam. If required on the day, they are charged at \$50 per x-ray. (The \$199 exam, scale & clean includes two X-rays).
- Should you attend a Free Consult & require a written report for your insurer or another company, this will incur a fee of \$50. We do not provide Medical certificates unless treatment has been provided on the day.

All other Dental appointments:

- A \$50 booking deposit is required to secure all dental appointments.
- Please provide 24 hours' notice or more if you would like to reschedule or cancel your appointment.
- Patients who cancel or reschedule their appointments with less than 24 hours' notice will forfeit the \$50 booking deposit.
- Patients who do not show up to their appointments will forfeit their booking deposit and will be required to pay in full at the time of booking their next appointment.