

## **CANCELLATION POLICY**

As a courtesy to other patients waiting to see the doctor or therapist, and to the therapists who are paid on a per massage basis, we ask that you give 24 hours notice for any cancelled appointments. In the event of an emergency, please contact the office as soon as possible so that your appointment time may be given to another patient. We reserve the right to apply a **\$35 missed appointment fee** to your account for failure to provide timely notice for any changes to your appointment(s). This fee will be applied for all no-show appointments and after 2 cancelled appointments. Once applied, that patient will not be able to schedule another appointment until the fee is paid in full.

## **PATIENT CONSENT**

### **POSSIBLE RISKS AND COMPLICATIONS OF THE TREATMENT**

Although Chiropractic care, including physiotherapy and manipulation, is considered very safe and effective, there are possible risks and complications that can occur as a result of treatment. Although extremely rare, reports of strokes and other related cerebral spinal injuries have occurred. Fractures of vertebrae, ribs and other bones have occasionally been reported. Treatment may also cause a temporary increase of pain in the area of complaint. However, great steps are taken to protect you from injury. When compared to pharmaceutical, hospital and surgical treatment, Chiropractic care is considered one of the safest alternatives.

### **TREATMENT OUTCOME**

In all likelihood, your individual treatment plan will restore you to a normal or near normal pre-illness or pre-injury state if you keep your appointments and follow all of the doctor's recommendations. Be sure to express any concerns, misunderstandings or questions to the doctor. Remember that no treatment is 100% successful 100% of the time. You may not be completely restored to your pre-illness or pre-injury status, but we will do what we can to achieve this outcome.

### **ALTERNATIVE TREATMENT**

You may choose the allopathic model of care which could include drug therapy and/or possible surgery. Physical therapists, Massage therapists, Acupuncturists, Homeopaths and Naturopaths also provide alternative forms of health care.

### **CONSEQUENCES OF PATIENT NON-COMPLIANCE**

In the event that you should refuse or prematurely discontinue your care, short and/or long term complications could arise. These complications may include but are not limited to: increased scar tissue formation resulting in restricted range of motion, premature arthritic degeneration, neurological abnormalities and nerve, muscle and/or joint pain. Your doctor will perform a discharge examination prior to your discharge from treatment. At that time, recommendations or instructions may be given which are necessary to maximize your overall health care and prevention in the future.

Patient/Guardian Signature \_\_\_\_\_ Date \_\_\_\_\_