



## MASSAGE SCHEDULING POLICY

Due to the timing of receiving massage and blocking our massage room for each individual client and only that client Watts Chiropractic has a massage scheduling policy.

- A minimum of 24 hours is required to cancel a massage appointment. Please keep in mind we are closed on Friday so if you are canceling for Monday, you will need to cancel on Thursday prior. This gives us time to reschedule for our therapist and allows for the benefit of massage to be provided to another patient.
- We do understand emergencies happen so the first time you do not show up or cancel without proper notice there will not be a fee or requirement. We will only do our best to try to fill that spot for our therapist to provide care to another patient.
- After the first cancellation without proper notice or no-show, you will be required to pay for your massage at time of booking. If you need to cancel and have provided the proper notice the fee may be used for a future appointment. If the proper notice is not provided the fee will FORFEITED.

Thank you for your understanding, The Watts Chiropractic Team