Massage Therapy Policy

Our focus is on your health, rejuvenation, and relaxation. Our massage therapists are ready to provide outstanding treatment and service. We respect our patients' time, and we simply ask that you do the same for our therapists. Please review and sign our massage policy, so we may best serve you.

New Patients

Please plan to arrive 10-15 minutes early to check in and allow time to relax and prepare yourself for a relaxing and rejuvenating massage.

Clinical and Rejuvenation Massage

Please note that your appointment time may include consultation, dressing / undressing, as well as any stretches and/or exercises recommended by your therapist.

Late Appointments

Your massage appointment begins at the time scheduled. If you are late your massage will last to the end of your scheduled time.

Cancellation Policy

We ask that cancellations be made at least 24-hours in advance of your appointment. Exceptions will be considered in case of emergency or sickness. If notification is not given in 24 hours, you will be charged for the full price of the massage. (For Groupon massages, your certificate will be forfeited.)

Printed	Name	
Signature		Date

Back Resort & Rejuvenation Health Center

1216 Electric Rd. Salem, VA 24153 540 389-BACK (2225) www.BackResort.com