



1001 South Whitney Way, Madison, WI 53711 • 608-274-6200

# Patient History

## Patient Information

Thank you for choosing Springtime Chiropractic for your chiropractic needs. Please complete this form (front and back). If you have any questions or concerns, do not hesitate to ask for assistance. We will be happy to help.

Name \_\_\_\_\_ Date \_\_\_\_/\_\_\_\_/\_\_\_\_ Social Security #: \_\_\_\_/\_\_\_\_/\_\_\_\_

Address \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_ Zip \_\_\_\_\_

Responsible party (if patient is a minor) \_\_\_\_\_

Address \_\_\_\_\_

Sex:  F  M Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ E-mail \_\_\_\_\_

Home Phone (\_\_\_\_) \_\_\_\_\_ Work Phone (\_\_\_\_) \_\_\_\_\_ ext: \_\_\_\_ Cell Phone (\_\_\_\_) \_\_\_\_\_

Do you prefer to receive calls at:  Home  Work  Cell  No Preference

Married  Widowed  Single  Minor  Separated  Divorced  Partnered

Patient Employer/School \_\_\_\_\_ Occupation \_\_\_\_\_

Employer/School Address \_\_\_\_\_

Person to contact in case of emergency \_\_\_\_\_ Phone (\_\_\_\_) \_\_\_\_\_

How did you hear about us? \_\_\_\_\_

## Responsible Party/Insurance

Please present the receptionist with your insurance card(s so copies can be made for our records).

Is this visit due to an accident?  Yes  No If yes, what type?  Auto  Work Comp  Personal Injury Date \_\_\_\_/\_\_\_\_/\_\_\_\_

Insurance Company \_\_\_\_\_ Group # \_\_\_\_\_ ID# \_\_\_\_\_

Subscriber's Name \_\_\_\_\_ Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ SS# \_\_\_\_\_

Is patient covered by additional insurance?  Yes  No If yes, please complete the following information.

Insurance Company \_\_\_\_\_ Group # \_\_\_\_\_ ID# \_\_\_\_\_

Subscriber's Name \_\_\_\_\_ Birthdate \_\_\_\_/\_\_\_\_/\_\_\_\_ SS# \_\_\_\_\_

## Assignment and Release

I certify that I and/or my dependants have insurance coverage through the above named company and assign directly to Dr. Jamie Lenz all insurance benefits, if any, otherwise payable to me for services rendered. I understand that I am financially responsible for all charges whether or not paid by insurance. I authorize the use of my signature on all insurance submissions. Dr. Lenz may use my health care information and may disclose such information to my insurance company(ies) and their agents for the purpose of obtaining payment for services and determining insurance benefits or the benefits payable for related services.

Patient Signature (Parent, if minor) \_\_\_\_\_

Date \_\_\_\_\_

## Patient Health History

Reason for this visit \_\_\_\_\_

Date condition started \_\_\_\_/\_\_\_\_/\_\_\_\_ Mark an X on the picture where you continue to have pain, numbness, or tingling.

Is this condition getting progressively worse?

Yes  No  Unknown

Rate the severity of your pain on a scale from 1 (least pain) to 10 (severe pain). \_\_\_\_

Type of pain:  Sharp  Dull  Throbbing  Numbness  Aching  Shooting

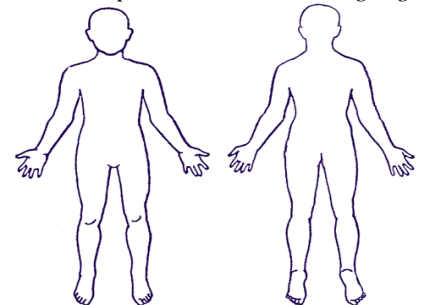
Burning  Tingling  Cramps  Stiffness  Swelling  Other

How often do you have this pain? \_\_\_\_\_

Is it **constant** or does it **come and go**? (circle one)

Does it interfere with your:  Work  Sleep  School  Daily Routine  Recreation

Activities or movements that are painful to perform:  Sitting  Standing  Walking  Bending





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Any other conditions? (Use "R" for Right and "L" for Left)

- Head     Neck     Legs     Chest     Mid-Back     Low Back  
 Arm     Elbow     Shoulder     Hand     Wrist     Knees  
 Ankles     Feet     Hips     Abdomen

Have you ever had any of the following conditions?

- |  |  |  |  |
|--|--|--|--|
| <input type="checkbox"/> Heart Attack          | <input type="checkbox"/> Heart Surgery/Pacemaker | <input type="checkbox"/> Heart Murmur        | <input type="checkbox"/> Congenital Heart Defect |
| <input type="checkbox"/> Mitral Valve Prolapse | <input type="checkbox"/> Artificial Valves       | <input type="checkbox"/> HIV+/Aids           | <input type="checkbox"/> Hepatitis               |
| <input type="checkbox"/> Alcohol Abuse         | <input type="checkbox"/> Drug Abuse              | <input type="checkbox"/> Cancer              | <input type="checkbox"/> Emphysema               |
| <input type="checkbox"/> Glaucoma              | <input type="checkbox"/> Anemia                  | <input type="checkbox"/> High Blood Pressure | <input type="checkbox"/> Low Blood Pressure      |
| <input type="checkbox"/> Psychiatric           | <input type="checkbox"/> Rheumatic Fever         | <input type="checkbox"/> Headaches           | <input type="checkbox"/> Kidney Problems         |
| <input type="checkbox"/> Ulcers                | <input type="checkbox"/> Colitis                 | <input type="checkbox"/> Fainting            | <input type="checkbox"/> Seizures/Epilepsy       |
| <input type="checkbox"/> Sinus Problems        | <input type="checkbox"/> Asthma                  | <input type="checkbox"/> Diabetes            | <input type="checkbox"/> Tuberculosis            |
| <input type="checkbox"/> Breathing Difficulty  | <input type="checkbox"/> Chemotherapy            | <input type="checkbox"/> Lower Back Problems | <input type="checkbox"/> Artificial Bones/Joints |
| <input type="checkbox"/> Arthritis             | <input type="checkbox"/> Allergy                 | <input type="checkbox"/> Fatigue             | <input type="checkbox"/> Female Disorders        |
| <input type="checkbox"/> Depression            | <input type="checkbox"/> Insomnia                | <input type="checkbox"/> Vision Problems     | <input type="checkbox"/> Neck Pain               |

List any condition you have been treated for in last 10 years \_\_\_\_\_

Are you taking any of the following medications?

- |  |  |   |  |
|--|--|---|--|
| <input type="checkbox"/> Pain Killers  | <input type="checkbox"/> Nerve Pills     | <input type="checkbox"/> Muscle Relaxers        | <input type="checkbox"/> Stimulants                |
| <input type="checkbox"/> Tranquilizers | <input type="checkbox"/> Blood Thinners  | <input type="checkbox"/> Insulin                | <input type="checkbox"/> Blood Pressure Medication |
| <input type="checkbox"/> Birth Control | <input type="checkbox"/> Antidepressants | <input type="checkbox"/> Others (specify) _____ |  |

Have you had	YES	NO	If YES, date and briefly describe
Previous Chiropractic	<input type="checkbox"/>	<input type="checkbox"/>	_____
Operations/Surgery	<input type="checkbox"/>	<input type="checkbox"/>	_____
Fractured Bones	<input type="checkbox"/>	<input type="checkbox"/>	_____
Auto Accident	<input type="checkbox"/>	<input type="checkbox"/>	_____
Falls and/or Injuries	<input type="checkbox"/>	<input type="checkbox"/>	_____

For Women Only

Are you pregnant?     Yes     No    Due Date? \_\_\_\_/\_\_\_\_/\_\_\_\_  
 Are you nursing?     Yes     No

EXERCISE	WORK ACTIVITY	HABITS	
<input type="checkbox"/> None	<input type="checkbox"/> Sitting	<input type="checkbox"/> Smoking	Packs/Day _____
<input type="checkbox"/> Moderate	<input type="checkbox"/> Standing	<input type="checkbox"/> Alcohol	Drinks/Week _____
<input type="checkbox"/> Daily	<input type="checkbox"/> Light Labor	<input type="checkbox"/> Coffee/Caffeine Drinks	Cups/Day _____
<input type="checkbox"/> Heavy	<input type="checkbox"/> Heavy Labor	<input type="checkbox"/> High Stress Level	Reason _____

Family History: Any health problems of immediate family?

Mother \_\_\_\_\_  
 Father \_\_\_\_\_  
 Other (include relationship) \_\_\_\_\_

Patient Signature (Parent, if minor) \_\_\_\_\_ Date \_\_\_\_\_



## CONSENT TO TREAT

By any standard, a chiropractic adjustment is a conservative and very safe procedure. However, we would like to notify you that there is a very remote possibility for injury from a chiropractic treatment.

According to a study by the Rand Corporation, a serious adverse reaction from a neck adjustment occurs once in 1 million manipulations. In contrast, the journal of the American Medical Association found that more than 2 million Americans become seriously ill each year from reactions to currently prescribed drugs. 106,000 of those people die from the side effects.

I understand the remote possibility of an injury to myself from a chiropractic treatment and elect to receive the recommended treatment.

Print Patient Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



Dr. Jamie Lenz, DC, CCSP, CACCP

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### AUTO ACCIDENT INFORMATION

#### PATIENT INFORMATION

Patient Name \_\_\_\_\_ Today's Date \_\_\_\_\_

Date of Accident \_\_\_\_\_ Time of Accident \_\_\_\_\_  AM  
 PM

Please describe the accident in your own words \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Were you the:  Driver  Front Passenger  Rear Passenger  Pedestrian

How many people were in the accident vehicle (if applicable)? \_\_\_\_\_

Have you retained an attorney?  Yes  No If yes, whom? \_\_\_\_\_

#### VEHICLE / ACCIDENT INFORMATION

Make and model of vehicle you were in? \_\_\_\_\_

Street/Road on which you were traveling? \_\_\_\_\_

Which direction were you headed? \_\_\_\_\_

Approximate speed of the vehicle you were occupying? \_\_\_\_\_

Were you wearing a seatbelt?  Yes  No  
If yes, what type?  Lap  Shoulder

Was vehicle equipped with airbags?  Yes  No  
If yes, did airbag(s) inflate?  Yes  No

Did your seat have a headrest?  Yes  No  
If yes, what was the position of the headrest in relation to the base of your skull?  
 Low  Mid-Position  High

Did any part of your body strike anything in the vehicle?  Yes  No  
If yes, describe: \_\_\_\_\_

What did your vehicle impact?  Another vehicle  Other

If another vehicle, make of model of other vehicle \_\_\_\_\_

Direction other vehicle was headed? \_\_\_\_\_

Approximate speed of the other vehicle? \_\_\_\_\_

If other; explain: \_\_\_\_\_

Did the impact to your vehicle come from the:  Front  Rear  Right  Left  Other \_\_\_\_\_

During impact were you facing/looking:  Right  Left  Forward  Down  Up

If driver, were both hands on the steering wheel?  Yes  No  
If no, which hand was on the wheel?  Left  Right

Was your foot on the brake?  Yes  No  
If yes, which foot was on the brake?  Left  Right

#### POLICE

Did the police come to the accident site?  Yes  No

Was a police report filed?  Yes  No

Was a traffic violation issued?  Yes  No

If yes, to whom? \_\_\_\_\_

Were there any witnesses?  Yes  No

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**AFTER INJURY**

Did accident render you unconscious?  Yes  No

If yes, for how long? \_\_\_\_\_

Please describe how you felt immediately after the accident? \_\_\_\_\_

Have you gone to a hospital or seen any other doctor?  Yes  No

When did you go?  Just after accident  Next day  2 days plus

How did you get there?  Ambulance  Private Transportation

Name of Hospital and/or Attending Doctor? \_\_\_\_\_

Was he/she a:  DC  MD  DO  DDS

Describe any treatment you received? \_\_\_\_\_

Were x-rays taken?  Yes  No

Was medication prescribed?  Yes  No

Have you been able to work since this injury?  Yes  No

Are your work activities restricted as a result of this injury?  Yes  No

Please indicate the symptoms that are a result of this accident:

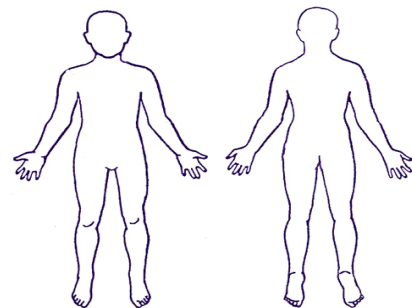
- |  |  |  |  |
|--|--|--|--|
| <input type="checkbox"/> Dizziness       | <input type="checkbox"/> Difficulty sleeping | <input type="checkbox"/> Jaw problems        | <input type="checkbox"/> Nausea          |
| <input type="checkbox"/> Memory loss     | <input type="checkbox"/> Irritability        | <input type="checkbox"/> Arms/shoulder pain  | <input type="checkbox"/> Back pain       |
| <input type="checkbox"/> Headache(s)     | <input type="checkbox"/> Fatigue             | <input type="checkbox"/> Numb hands/fingers  | <input type="checkbox"/> Lower back pain |
| <input type="checkbox"/> Blurred vision  | <input type="checkbox"/> Tension             | <input type="checkbox"/> Chest pain          | <input type="checkbox"/> Back stiffness  |
| <input type="checkbox"/> Buzzing in ear  | <input type="checkbox"/> Neck pain           | <input type="checkbox"/> Shortness of breath | <input type="checkbox"/> Leg pain        |
| <input type="checkbox"/> Ringing in ears | <input type="checkbox"/> Neck stiff          | <input type="checkbox"/> Upset stomach       | <input type="checkbox"/> Numb feet/toes  |

Is your condition getting worse?  Yes  No  Constant  Comes and goes

Indicate your degree of comfort while performing the following activities:

	Comfortable	Uncomfortable	Painful		Comfortable	Uncomfortable	Painful
	(even if only sometimes)				(even if only sometimes)		
Lying on back	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Lying on side	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Lying on stomach	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sitting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Stretching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Kneeling	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Lovemaking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Reaching	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Walking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Running	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Sports	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Standing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Working	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Bending	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Lifting	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Mark an X on the picture where you continue to have pain, numbness, or tingling.





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**RECOVERY**

To evaluate the effect that continuing work will have on your recovery please complete the following...

How many hours are in your normal work day? \_\_\_\_\_

Please indicate your daily job duties and any activities which you are occasionally asked to perform:

- Standing       Driving       Sitting       Operating Equipment
- Twisting       Walking       Crawling       Work with arms above head
- Typing       Lifting       Bending       Scooping
- Other: \_\_\_\_\_

What positions can you work in with minimum physical effort and for how long? \_\_\_\_\_  NA

Prior to the injury were you capable of working on an equal basis with others your age?  Yes  No  NA

Do you work with others who can help you with any heavy lifting?  Yes  No  NA

While in recovery is there any light duty work you could request?  Yes  No  NA



Putting the spring back in your step.

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### Neck Pain - Disability Index Questionnaire

Please read: This questionnaire is designed to enable us to understand how much your neck pain has affected your ability to manage everyday activities. Please answer each section by circling the **one choice** that most applies to you. We realize that you may feel that more than one statement may relate to you, but **please just circle the one choice which most closely describes your problem right now.**

#### SECTION 1 PAIN INTENSITY

- A I have no pain at the moment.
- B The pain is very mild at the moment.
- C The pain is moderate the moment.
- D The pain is fairly severe at the moment.
- E The pain is very severe at the moment.
- F The pain is the very worst imaginable at the moment.

#### SECTION 2 PERSONAL CARE

- A I can look after myself normally without causing extra pain.
- B I can look after myself normally but is causes extra pain.
- C It is painful to look after myself and I am slow and careful.
- D I need some help but manage most of my personal care.
- E I need help every day in most aspects of self care.
- F I do not get dressed. I wash with difficulty and stay in bed.

#### SECTION 3 LIFTING

- A I can lift heavy weights without extra pain.
- B I can lift heavy weights but it causes extra pain.
- C Pain prevents me from lifting heavy weights off the floor but I can manage if they are conveniently positioned (i.e. on a table)
- D Pain prevents me from lifting heavy weights but I can manage light to medium weights if they are conveniently positioned.
- E I can lift very light weights.
- F I cannot lift or carry anything at all.

#### SECTION 4 READING

- A I can read as much as I want to with no pain in my neck.
- B I can read as much I want to with slight pain in my neck.
- C I can read as much as I want to with moderate pain in my neck.
- D I cannot read as much as I want because of moderate pain in my neck.
- E I cannot read as much as I want because of severe pain in my neck.
- F I cannot read at all.

#### SECTION 5 HEADACHES

- A I have no headaches at all.
- B I have slight headaches with come infrequently.
- C I have moderate headaches which come infrequently.
- D I have moderate headaches which come frequently.
- E I have severe headaches which come frequently.
- F I have headaches almost all the time.

#### SECTION 6 CONCENTRATION

- A I can concentrate fully when I want to with no difficulty.
- B I can concentrate fully when I want to with slight difficulty.
- C I have a fair degree of difficulty in concentrating when I want to.
- D I have a lot of difficulty in concentrating when I want to.
- E I have a great deal of difficulty in concentrating when I want to.
- F I cannot concentrate at all.

#### SECTION 7 WORK

- A I can do as much work as I want to.
- B I can do my usual work but no more.
- C I can do most of my usual work but no more.
- D I cannot do my usual work.
- E I can hardly do any work at all.
- F I cannot do any work at all.

#### SECTION 8 DRIVING

- A I can drive my car without any neck pain.
- B I can drive my car as long as I want with slight pain in my neck.
- C I can drive my car as long as I want with moderate pain in my neck.
- D I cannot drive my car as long as I want because of moderate in my neck.
- E I can hardly drive at all because of severe pain in my neck.
- F I cannot drive my car at all.

#### SECTION 9 SLEEPING

- A I have no trouble sleeping.
- B My sleep is slightly disturbed (less than 1 hour sleepless).
- C My sleep is mildly disturbed (1-2 hours sleepless).
- D My sleep is moderately disturbed (2-3 hours sleepless).
- E My sleep is greatly disturbed (3-5 hours sleepless).
- F My sleep is completely disturbed (5-7 sleepless).

#### SECTION 10 RECREATION

- A I am able to engage in all of my recreational activities with no neck pain at all.
- B I am able to engage in all of my recreational activities with some pain in my neck.
- C I am able to engage in most, but not all, of my recreational activities because of pain in my neck.
- D I am able to engage in only a few of my recreational activities because of pain in my neck.
- E I can hardly to any recreational activities because of pain in my neck.
- F I cannot do any recreational activities at all.

Comments: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_



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Low Back Pain – Disability Index Questionnaire

Please read: This questionnaire is designed to enable us to understand how much your low back pain has affected your ability to manage everyday activities. Please answer each question by circling the one choice that most applies to you. We realize that you may feel that more than one statement may relate to you but please just circle the one choice which most closely describes your problem right now.

SECTION 1 PAIN INTENSITY

- A The pain comes and go and is very mild.
B The pain is mild and does not vary much.
C The pain comes and goes and is very moderate.
D The pain is moderate and does not vary much.
E The pain comes and goes and is severe.
F The pain is severe and does not vary much.

SECTION 2 PERSONAL CARE

- A I do not have to change my way of washing or dressing in order to avoid pain.
B I do not normally change my way of washing or dressing even though it causes some pain.
C Washing and dressing increases the pain but I manage not to change my way of doing it.
D Washing and dressing increases the pain and I find it necessary to change my way of doing it.
E Because of the pain I am unable to do some washing and dressing without help.
F Because of the pain I am unable to do any washing and dressing without help.

SECTION 3 LIFTING

- A I can lift heavy weights without extra pain.
B I can lift heavy weights but it causes extra pain.
C Pain prevents me from lifting heavy weights off the floor.
D Pain prevents me from lifting heavy weights off the floor but I can manage if they are conveniently positioned (i.e. on a table)
E Pain prevents me from lifting heavy weights but I can manage light to medium weights if they are conveniently positioned.
F I can only lift very light weights at the most.

SECTION 4 WALKING

- A Pain does not prevent me from walking any distance.
B Pain prevents me from walking more than one mile.
C Pain prevents me from walking more than 1/2 mile.
D Pain prevents me from walking more than 1/4 mile.
E I can only walk while using a cane or on crutches.
F I am in bed most of the time and have to crawl to the toilet.

SECTION 5 SITTING

- A I can sit in any chair as long as I like without pain.
B I can only sit in my favorite chair as long as I like.
C Pain prevents me from sitting more than one hour.
D Pain prevents me from sitting more than 1/2 hour.
E Pain prevents me from sitting more than 10 minutes.
F Pain prevents me from sitting at all.

SECTION 6 STANDING

- A I can stand as long as I want without pain.
B I have some pain while standing but it does not increase with time.
C I cannot stand for longer than one hour without increasing pain.
D I cannot stand for longer than 1/2 hour without increasing pain.
E I cannot stand for longer than ten minutes without increasing pain.
F I avoid standing because it increases the pain straight away.

SECTION 7 SLEEPING

- A I get no pain in bed.
B I get pain in bed but it does not prevent me from sleeping well.
C Because of pain my normal nights sleep is reduced by less than one quarter.
D Because of pain my normal nights sleep is reduced by less than one half.
E Because of pain my normal nights sleep is reduced by less than three-quarters.
F Pain prevents me from sleeping at all.

SECTION 8 SOCIAL LIFE

- A My social life is normal and gives me no pain.
B My social life is normal but increases the degree of my pain.
C Pain has no significant effect on my social life apart from limiting my more energetic interests (i.e. dancing, etc).
D Pain has restricted my social life and I do not go out very often.
E Pain has restricted my social life to my home.
F I have hardly any social life because of the pain.

SECTION 9 TRAVELING

- A I get no pain while traveling.
B I get some pain while traveling but none of my usual forms of travel make it any worse.
C I get extra pain while traveling but it does not compel me to seek alternative forms of travel.
D I get extra pain while traveling which compels me to seek alternative forms of travel.
E Pain restricts all forms of travel.
F Pain prevents all forms of travel except that done lying down.

SECTION 10 CHANGING DEGREE OF PAIN

- A My pain is rapidly getting better.
B My pain fluctuates but overall is definitely getting better.
C My pain seems to be getting better but improvement is slow at present.
D My pain is neither getting better nor worse.
E My pain is gradually worsening.
F My pain is rapidly worsening.

Comments: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_





*Putting the spring back in your step.*

1001 South Whitney Way, Madison, WI 53711

## **PAYMENT POLICY**

If your insurance policy provides for chiropractic services, this is our payment plan.

**LIMITED ASSIGNMENT:** We will submit a bill for services to your insurance company and wait for payment directly from them. This can take anywhere from 30 to 90 days. If you have a deductible, **you will be responsible** for any amount that you have not met to date. We will send you a statement at the beginning of the month that will include the portion you owe. Any unpaid balances are due on the 15<sup>th</sup> of the month. **Copays are due at time of service or a \$10.00 surcharge will be added.**

**If you require services that are not covered by your insurance company, you will be expected to pay for those services. (Prices are available before the service is performed.) If you require an appointment after hours, there is a \$50.00 emergency charge that is not covered by your insurance company. Payment is expected at the time of service.**

Please note that your insurance coverage is a contract between you and your insurance company and that you are ultimately responsible for your bills at Springtime Chiropractic. It is therefore important that **you** contact your insurance company to know your specific chiropractic benefits.

Any charges not paid are considered delinquent. Delinquent charges will be assessed an interest rate of (10%) ten percent monthly. In the event that an account becomes delinquent in excess of three months, collective action will take place. A fee of \$27.00 will be charged for any returned checks.

### **NO SHOW POLICY**

We expect a phone call if you are unable to keep your appointment. If we do not hear from you by the time of your appointment, you will be charged a fee of \$20.00 for the missed appointment.

Thank you for your consideration and understanding. We hope that this explanation will answer your questions and clarify our policy. Feel free to ask us any questions regarding the above payment policy.

I have read the above payment policy and understand the terms of payment for this office.

---

Patient or Guardian Signature

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Date

**DR. JAMIE LENZ, DC, CCSP, CACCP**  
**1001 S WHITNEY WAY**  
**MADISON WI 53711**  
**(608) 274-6200**

<b>NOTICE OF PRIVACY PRACTICES (HIPPA)</b>
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THIS NOTICE DESCRIBES HOW CHIROPRACTIC AND MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

**Uses and Disclosures**

Here are some examples of how we might have to use or disclose your health care information:

- 1) Your chiropractor or a staff member may have to disclose your health information including all of your clinical records to another health care provider or facility if it is necessary to refer you to them for diagnosis, assessment, or treatment of your health condition.
- 2) Our insurance and billing staff may have to disclose your examination and treatment records and your billing records to another party, such as an insurance carrier, an HMO, a PPO, or your employer, if they are potentially responsible for the payment of your services.
- 3) Your chiropractor and members of the staff may need to use your health information, examination and treatment records and your billing records for quality control purposes or for other administrative purposes to efficiently and effectively run his/her practice.
- 4) Your chiropractor and members of the practice staff may need to use your name, address, phone number, and your clinical records to contact you to provide appointment reminders, information about treatment alternatives, or other health related information that may be of interest to you. If you are not at home to receive an appointment reminder a message will be left on your answering machine.

You have the right to refuse to give us authorization to contact you to provide appointment reminders, information about treatment alternatives, or other health related information. If you do not give us authorization it will not affect the treatment we provide to you or the methods we use to obtain reimbursement for your care.

You may inspect or copy the information that we use to contact you to provide appointment reminders, information about treatment alternatives, or other health related information at any time.

**Permitted uses and disclosures without your consent or authorization**

Under federal law we are also permitted or required to use or disclose your health information without your consent or authorization in these following circumstances:

- 1) We are permitted to use or disclose your health information to the extent that we are required to do so by applicable federal or state laws.
- 2) We are permitted to use or disclose your health information to a public health authority for a wide range of public health activities when the public health authority is authorized to collect or receive your health information under state or federal law.
- 3) We are permitted to use or disclose your health information to an appropriate government authority if we reasonably believe you are the victim of abuse, neglect or domestic violence.
- 4) We are permitted to use or disclose your health information for state and federal health oversight activities of the health care system and government benefit programs.
- 5) We are permitted to use or disclose your health information in response to a court order or in response to a subpoena, discovery request, or other lawful purpose.
- 6) We are permitted to use or disclose your health information to a law enforcement official as required by laws that require us to report certain types of wounds or physical injuries or to comply with court orders, a grand jury subpoena, or administrative requests authorized by the law.
- 7) We are permitted to use or disclose your health information to an appropriate law enforcement authority if the disclosure is necessary to prevent or lessen a serious and imminent threat to the health and safety of a person or the public.
- 8) We are permitted to use or disclose your health information to a correctional institution if we provide health care services to you as an inmate.
- 9) We are permitted to use or disclose your health information if we provide health care services to you in an emergency.

- 10) We are permitted to use or disclose your health information if we provide care to you that is related to a workplace injury to the extent necessary to comply with Wisconsin's workers compensation laws.

Other than the circumstances described in the preceding examples, any other use of disclosure of your health information will only be made with your written authorization.

### **Marketing**

Your Chiropractor and members of the practice staff may need to use your health information including your name, address, phone number and your clinical records for the purpose of marketing products and service to you. We are specifically requesting authorization to market the following products and/or services to you:

We may contact you by phone, mail, e-mail, fax, or other forms of electronic communication:

- 1) for appointment reminders and/or recall activities
- 2) with coupons for discounted services and/or products
- 3) announcing events, classes, or new products/services at our office

We may display inside our office:

- 1) pictures, cards, letters, drawings, artwork, recipes, jokes, testimonials, and/or things given to us by our patients or their families
- 2) acknowledgement of new patients, birthdays, anniversary's, and/or thank you for referrals.

### **Your right to revoke your authorization**

You may revoke your authorization to us at any time; however, your revocation must be in writing. There are two circumstances under which we will not be able to honor your revocation request:

- 1) If we have already released your health information before we receive your request to revoke your authorization.
- 2) If you were required to give your authorization as a condition of obtaining insurance, the insurance company may have a right to your health information if they decide to contest any of your claims.

### **Your right to limit uses or disclosures**

If there are health care providers, hospitals, employers, insurers, or other individuals or organizations to whom you do not want us to disclose your health information, please let us know, in writing, what individuals or organizations to whom you do not want us to disclose your health care information. We are not required to agree to your restrictions. However, if we agree with your restrictions, the restriction is binding on us. If we do not agree to your restrictions, you may drop your request or you are free to seek care from another health care provider.

### **Your right to receive confidential communication regarding your health information**

We normally provide information about your health to you in person at the time you receive chiropractic services from us. We may also mail you information regarding your health or status of your account. We will do our best to accommodate any reasonable request if you would like receive information about your health or the services that we provide at a place other than your home or, if you would like the information in a different form. To help us respond to your needs, please make any request in writing.

### **Your right to inspect and copy your health information**

You have the right to inspect and/or copy your health information for seven years from the date that the record was created or as long as the information remains in our files. Your request to inspect and/or copy your health information must be in writing. We may refuse your request if the information is for use in a civil, criminal, or administrative action or proceeding which is anticipated to occur in a time frame reasonable proximate to your request. There may be a cost associated with your request if we must copy information for you.

### **Your right to amend your health information**

You have the right to request that we amend your health information for seven years from the date the record was created or as long as the information remains in our files. We require your request to amend your records to be in writing and for you to give us a reason to support the change you are requesting us to make.

**Your right to receive an accounting of the disclosures we have made of your records**

You have the right to request that we give you an accounting of the disclosures we have made of your health information for the last six years before the date of your request. The accounting will include all disclosures except:

- 1) Those disclosures required for your treatment, to obtain payment for your services, or to run our practice.
- 2) Those disclosures made to you.
- 3) Those disclosures we are permitted to make without your consent or authorization as described above.
- 4) Those disclosures made based on an authorization you signed.
- 5) Those disclosures necessary to maintain a directory of the individuals in our facility or to individuals involved with your care.
- 6) Those disclosures for national security or intelligence purposes.
- 7) Those disclosures made to correctional officers or law enforcement officers.
- 8) Those disclosures that were made prior to the effective date of the HIPAA privacy law.

We will provide the first accounting within any 12-month period without charge. There is a fee for any additional requests during the next 12 months. When you make your request we will tell you the amount of the fee and you will have the opportunity to withdraw or modify your request.

**Our duties**

We are required by law to maintain the privacy of your health information. We are also required to provide you with this notice of our legal duties and our privacy practices with respect to your health information.

We must abide by the terms of this notice while it is in effect. However, we reserve the right to change the terms of our privacy notice. If we make a change to the terms of our privacy agreement we will notify you in writing when you come in for treatment or by mail. If we make a change in our privacy terms the change will apply for all of your health information in our files.

**Re-disclosure**

Information that we use or disclose may be subject to re-disclosure by the person to whom we provide the information and may no longer be protected by the federal privacy rules.

**Your right to complain**

You may complain to us or to the Secretary of Health and Human Services if you feel that we have violated your privacy rights. We respect your right to file a complaint and will take any action against you if you do so. While you may make an oral complaint at any time, written comments should be sent to us at the address listed below.

**To contact us**

If you would like further information about our privacy policies and practices please contact:

Dr Jamie Lenz  
1001 S Whitney Way Madison WI 53711  
Ph: (608) 274-6200 Fax: (608) 278-4586

This notice is effective as of September 9, 2009. This notice will expire seven years after the date upon which the record was created.

\_\_\_\_\_  
Patient Name (Printed)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient (or Representative) Signature

\_\_\_\_\_  
Authorized Provider Signature

\_\_\_\_\_  
Description of personal representative's authority to act for the patient